



Agenda item	6
Briefing Title	Local London Work and Health Programme Progress Report
Date	23rd March 2018
Author	WHP Senior Contract Manager

Briefing Objective:

To provide a progress update on the commencement of delivery of the Local London Work and Health programme.

Background

1. As the Strategy Group will be aware, the Local London Work and Health programme (LLWHP) commenced delivery on the 1st March 2018 across all the Local London boroughs. For this programme only, the London Borough of Bromley is also included as an associate borough. The contract is for a period of 5 years, extendable by two years.
2. The LLWHP is being delivered by Maximus People Services Ltd.
3. The LLWHP is funded by the Department for Work and Pensions (DWP) with matched funding by the European Social Fund from the Greater London Authority (GLA) making £39.59m for the entire lifetime of the programme.
4. The Work and Health Programme aims to support the long term unemployed and those with health or disability challenges to access the labour market. The estimated numbers of referrals for the Local London area are 14,700 over the 5 years of the contract. The participant groups being targeted for referral to the WHP by Jobcentre Plus are claimants: who have a disability or health condition (75% of the cohort); who are long-term unemployed (17%); and, 'early-access' disadvantaged claimants (for example, carers, homeless people, refugees, ex-Army personnel, victims of domestic abuse, individuals affected by gang activity) (8%).

LLWHP Delivery Model

5. The primary aim of the provision is to move participants into sustained employment. Maximus have committed to support 59% of clients to achieve employment for a sustained period of 6 months (DWP's £3000 earnings threshold).



6. Maximus will directly deliver 55% of the contract, the remaining 45% will be delivered through its supply chain of 8 providers.
7. Participants will be given up to 15 months of support on the programme. Maximus will provide In-Work Support beyond 15 months for those participants in work. Such participants will receive a maximum of 21 months contact with the programme to reach the employment outcomes earnings threshold.
8. In addition the success of the scheme will be measured against the extent to which it supports all participants to access the labour market and to improve their health and labour market prospects through their time on the programme.

Integration

9. Maximus are leading on the integration of local services around the individual participants' needs for employment and related support in a way that best achieves programme objectives. This integration process will be aided by individual 'borough offers' covering potential premises, personnel and access to services, and be matched with a 'health offer' mapping out local accessible health provision. The programme will aim to complement existing / planned provision and address any potential gaps in provision.

Commencement of service delivery

10. Overall a successful and satisfactory start to the WHP has been made.
 - **Resourcing** - both Maximus and its supply chain already have existing infrastructure and staff in the Local London contract package area (CPA) and these have been successfully employed to deliver a service from the 1st March. Maximus also has arrangements in place to deliver from sites in the community – libraries, community centres, etc. Additional staff has been recruited to ensure an appropriate level of staffing is place across the Local London. Maximus is also supporting its supply chain providers with the recruitment of health key workers.
 - **Systems** – All delivery staff have been trained on Maximus's caseload management system which was ready for use from the 1st March.
 - **Stakeholders** – Maximus continues to work closely with DWP and JCP to ensure that both are aware of the WHP and Maximus's offer. Monthly meetings will be arranged with each JCP to discuss referral levels and the progress being made with supporting participants into sustainable employment.



- **Integration** – Maximus have made significant progress in partnership with Local London boroughs to map existing provision across employability, voluntary sector and health to ensure there is a joined up approach to delivery.
- **Referrals** – for 2017/18 the referrals profile was for 400, as of Friday 9th March, 362 referrals have been made.

Contract Management

11. A WHP operational management group meets fortnightly, chaired by WHP Senior Contract Manger and comprising officers from the boroughs, the JCP and, for part of the meeting, Maximus managers. The group co-ordinates and manages the implementation and delivery of the WHP. The first meeting of the WHP Programme Management Board, chaired by the lead Chief Executive (Gill Steward) is being arranged for late April.
12. In partnership with the boroughs, Local London are finalising a Contract Management Framework for the LLWHP. This involves a KPI schedule that will include both quantitative and qualitative indicators based on the contractual outcomes and assessments of the quality of service delivery and integration. Maximus will receive a RAG rating for each KPI on a monthly basis.

Recommendation

The Strategy Group is asked to note progress on the implementation of the WHP.